Notice of Data Security Incident

Riverbay Corporation ("Riverbay") is committed to protecting the security and privacy of the information we maintain. We recently responded to and addressed a data security incident that may have involved information pertaining to certain individuals affiliated with Riverbay. This notice explains the incident, the measures that have been taken, and some steps individuals can take in response.

On May 21, 2025, we identified unusual activity in our information technology ("IT") network. Upon learning of this, we immediately took steps to isolate and secure our systems. We then launched an investigation with the assistance of a third-party cybersecurity firm and notified law enforcement. Through our investigation, we determined that an unauthorized party gained access to our IT network and systems between April 21, 2025 and May 21, 2025. On June 2, 2025, we determined that the unauthorized party accessed and/or acquired files from certain computer systems. Our investigation cannot rule out the possibility that files that may contain information pertaining to Co-op City shareholders and applicants, as well as current and former Riverbay employees, may have been accessed and/or acquired by the unauthorized party as a result of the incident. In addition, the incident may involve information pertaining to residents of Co-op City, if their information was provided to Riverbay by the shareholder they reside with. The information potentially involved includes names, Social Security numbers, and bank account and routing numbers.

On June 20, 2025, Riverbay is providing notification to individuals whose information may have been involved in the incident. Complimentary memberships to credit monitoring are being offered to potentially affected individuals. We have established a dedicated, toll-free incident response line to address questions about the incident.

If an individual believes their information may have been involved and have any questions about this incident, please call 1-866-461-1672, Monday through Friday, 9:00 a.m. to 6:30 p.m. Eastern Time, excluding major U.S. holidays.

For individuals whose information may have been involved in the incident, We recommend that they remain vigilant by regularly reviewing their credit reports and financial account statements for any unauthorized activity. If they see charges or activity they did not authorize, please contact the relevant financial institution immediately.

We regret any concern this incident may cause you. To help prevent a similar incident from occurring in the future, we have implemented additional security measures to enhance the security of our network and are providing additional training for employees concerning data security.