

## **Riverbay service update for March 30, 2020, in response to the COVID-19 pandemic.**

We wish to advise you of the following:

### **Carrying Charge Payments**

Despite rumors to the contrary, we are still collecting monthly carrying charges, and they are due at the first of the month. You can mail in your payment to the Finance Department, or pay by electronic payment at [GoZego.com](https://GoZego.com) (Powered by PayLease.)

In addition, the carrying charge deposit boxes in the three community centers are open and available for dropping off payments. However, please adhere to social distancing requirements should you choose to bring in your carrying charge envelope.

### **Disinfection Response**

Remember, if you have confirmed information of a positive coronavirus diagnosis or related death in your building, please contact the Riverbay Call Center. This will allow us to immediately begin our disinfection protocols. Your information will be held in strictest confidence.

### **Services**

We wish to remind you that Maintenance is only responding to emergencies. Any calls for emergency service should be made to the Call Center.

### **Laundry Rooms**

We are receiving reports that residents are doing a much better job of self-monitoring and ensuring no more than five people occupy the laundry room at a time. Thank you for following our request and acting responsibly. Keep up the good work! Social distancing is an important element of this effort!

### **Riverbay Fund**

For your entertainment and enjoyment, the Riverbay Fund is airing “Throwback Thursdays Live,” a series of previously recorded Co-op City summer concerts. Broadcasts will take place every Thursday at 7:00 p.m. on Optimum channel 591, and MATV channel 12. The line-up is as follows: The female Jazz Group SAGE on April 2; Latin Soul Plus on April 9; Tony Lewis and Friends on April 16, and Worla Roots on April 23.

Thank you for your attention and please, stay safe.