

March 17, 2020 – Service update to Co-op City residents.

In an effort to minimize potential exposure of our residents, guests and staff, please be advised of the following:

Community Centers

Riverbay is cancelling the rental of rooms in the community centers until further notice. If you already have an event or meeting scheduled for a community center room, please contact the Riverbay Scheduling Office to discuss changes and refunds. In addition, we encourage organizations and professional tenants who have permanent rooms in the centers to cancel or limit their meetings and gatherings in those rooms.

Building Associations

We encourage the leadership of all building associations to cancel meetings and gatherings in their association rooms.

Power Plant

To ensure our new boiler is operating at peak efficiency, the power plant will perform steam blows starting around noon tomorrow, March 18. If you live or travel in the vicinity of the Power Plant, you may hear some noise emanating from the plant. This is expected, and is not cause for alarm.

Extermination Services

Riverbay Corporation is suspending all pest control appointments until further notice. However, we will continue to address any emergency conditions such as bedbugs and pest infestations.

Apartment Work

As conditions evolve, we may have to reduce some of the non-essential services in apartments. If you require maintenance assistance, please contact the Riverbay Call Center or Emergency Desk at 718-320-3300, and press option #2. If conditions require Riverbay staff or contractors to perform work in your apartment, for safety sake, residents must stay at least 6 feet away from the workers.

We will continue to update you of any further changes in our normal service protocols. Thank you for your attention and please exercise safe practices.