

Riverbay Service Update of April 21, 2020.

We wish to advise you of the following:

Community Spirit

Co-op City residents are doing a fantastic job of stepping up in support of each other. Our nightly “Clap Because We Care” campaign continues with vigor. Many frontline workers and essential staff persons have told us they appreciate our rousing applause each night at 7:00 p.m. This regular show of unity is helping to lift up all of our spirits.

In addition, we want to acknowledge all of the Co-op City volunteers who have been partnering with City Meals, our elected officials and various local service organizations to distribute and deliver thousands of meals to neighbors in need.

We are proving that we are a community united in this crusade.

Income Affidavits

We are receiving reports that some shareholders have still not yet received the Income Affidavit forms. The forms have been mailed, however, given current circumstances, we can expect delays in delivery by the Postal Service. We wish to remind you that the deadline for cooperators to return their 2019 Income Affidavits is July 31, 2020.

Any assessed surcharges will be billed effective October 1, 2020. Riverbay will notify you of any surcharge assessment by August 31, 2020. This year, you are not required to notarize the affidavits.

Carrying Charges

Riverbay is continuing to collect carrying charges throughout the month.

Maintenance deposit boxes in the three community centers will remain open and available for dropping off payments. Please adhere to social distancing requirements.

You can also mail in your payment to the Finance Department, or pay by electronic payment through PayLease, also known as Zego.

This is an opportune time to register for PayLease. That way, you can see your Riverbay account information and safely pay your carrying charges on line. Register at [PayLease.com](https://www.paylease.com).

If you have already remitted payment, we thank you.

Staff Safety

In the interest of safety, Riverbay requires that all employees wear proper personal protective equipment while performing their duties. Masks and gloves are given to all employees. Employees who need gloves or masks should immediately advise their supervisor or the Riverbay Safety department. Safety equipment is available and there is no excuse for anyone not to comply with our safety mandates.

