

Service update for October 12, 2020

This is a Riverbay pandemic service update for October 12, 2020.

New York City is experiencing a minor upswing in Covid-19 cases in some neighborhoods. While Co-op City is not one of these neighborhoods, we recognize that social distancing and mask wearing practices are still necessary to keep our numbers low.

As such, we wish to remind shareholders that there should still be no more than five people in the laundry rooms, and no more than 3 to 5 persons in the elevator, at any one time. When you are in building locations outside of your apartment, please make sure you wear a mask or face covering over your nose and mouth. This is extremely important for everyone's safety.

Riverbay Corporation administrative offices remain closed for regular business. However, a full contingent of Janitorial, Maintenance, Grounds and Public Safety workers are performing essential duties. Please continue to direct all calls for service to the Call Center.

As is the case throughout the City, our playgrounds, playing fields and courts are open and those utilizing these areas must wear masks. We recognize that it is difficult to engage in activities such as basketball and soccer while wearing a mask, however, individuals who are not actively involved in play, must wear face coverings while in the play areas. Parents and guardians, please emphasize to your children and neighbors that wearing face covering is a safety requirement, and Riverbay is prepared to close all of the fields and courts if residents do not continue to adhere to this request.

Currently, there are two government-sponsored Covid testing sites in the Co-op City community – one located in the Dreiser Mall and the other in Bay Plaza Mall near the movie theater entrance. Private urgent care facilities in and around the community are also offering Covid testing as well. In addition, flu shots are available at Rite-Aid and other pharmacies in the community.

Once again, we wish to acknowledge the volunteers from the community and among staff who have worked with our elected officials and various social service agencies to distribute food, face masks and hand sanitizer. Their service has been exemplary. The food and mask distributions are continuing and residents should check the *Co-op City Times*, Phone Tree notices, the television crawler and our social media links for upcoming food and mask distribution dates and locations.

Remember, while we've made progress, the battle isn't over yet. So please, continue to stay safe, and stay smart.