

Service update for July 10, 2020.

This is a Riverbay pandemic service update of July 10, 2020.

New York City has entered Phase 3 of the re-opening. However, social distancing practices are still necessary. As such, we wish to remind you that there should still be no more than five people in the laundry rooms and no more than 3 to 5 persons in the elevator at any one time. When you are not in your apartment, make sure you are wearing a mask or face covering over your face and mouth. This is extremely important.

Riverbay Corporation offices remain closed for regular business. However, we now have a full contingent of Janitorial, Maintenance, Grounds and Public Safety Officers performing essential duties. As before, please direct all calls for service to the Call Center.

As is the case throughout the City, our playgrounds, playing fields and courts have been reopened. We recognize that it is difficult to engage in activities such as basketball and soccer while wearing a mask. However, individuals who are not actively involved in play must wear face coverings while in the play areas. Please emphasize to your children and neighbors that wearing face covering is a requirement and Riverbay is prepared to close all of the fields and courts if residents do not adhere to this request. Also, to keep from destroying grass on the greenway, the playing of field sports such as soccer and football is limited to the baseball field areas only.

Many of you have noticed a resumption of capital projects such as the elevator upgrade and Local Law 11 façade work. These jobs are emergency work necessary to ensure the safety of residents and pedestrians.

Riverbay has reached an agreement with the City to open a COVID testing site in the Dreiser Mall. We will advise you of it's opening through the *Co-op City Times*, Phone Tree, Crawler and our social media links.

Once again, we want to acknowledge the volunteers from the community and staff, who have worked with our elected officials and various social service agencies to distribute food and face masks. Your service to this community has been exemplary.

Remember, while we've made progress, the battle isn't over yet. So, please stay safe and stay smart.